

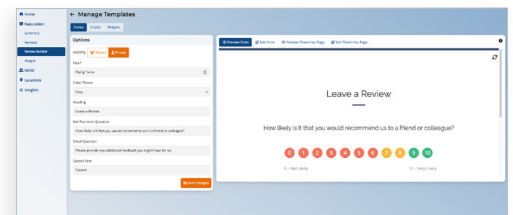
Review Builder



Did you know 94% of consumers have avoided a company due to a bad review?

Wouldn't you rather hear directly from your customers about a good or bad experience before they turn to write reviews on a public platform?

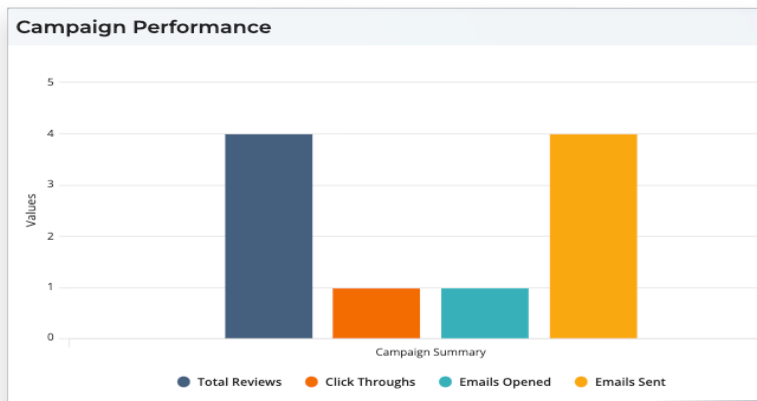
Get better insight into the customer experience straight from the source—your customers. Our first-party feedback forms and surveys are designed for multi-location brands and agencies looking for honest opinions from customers. With built-in sentiment analysis, brands can analyze customer feedback and identify issues at scale.



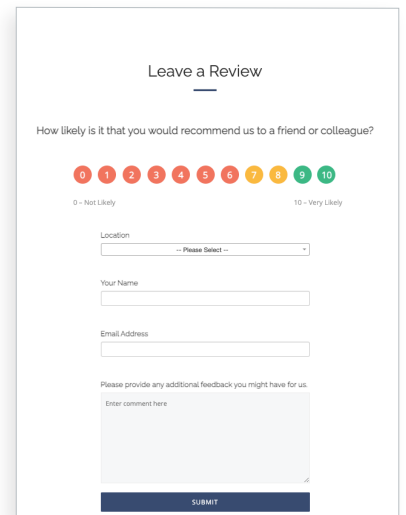
Instantly set up surveys and create review request forms.

Chatmeter's Review Builder lets you:

- Discover customer needs and address issues before they go public
- Create surveys to send via email or SMS
- Manage customer feedback with our customizable review widget, live streaming of 1st and 3rd-party reviews, and schema markup for SEO



View survey campaign performance to understand when and how your customers are engaging with your survey. Embed survey links to any social media or review site (when applicable) to reach your customers at a more direct level.



Review Builder makes it easy for your customers to engage with your brand and share their true experiences.

Review builder is a key tool to add to your arsenal to enable deep listening and brand intelligence in real-time or over time, helping you uncover blind spots and enable a depth of customer understanding no other platform on the market provides.

Learn more at [Chatmeter.com](https://www.chatmeter.com). Schedule a demo today! ▶