## Al Generator

## **Customer Connections Accelerated**

With its focus on innovation, Chatmeter has long invested in AI-powered technology to bring the customer conversations that matter to light for brands dedicated to delivering exceptional CX.

Chatmeter has brought two new generative AI features to its robust end-to-end brand intelligence and reputation management platform creating unique, on-brand social posts and review responses for one or all of your multi-locations.



Multi-location brands can now, in a single click, generate suggested personalized social posts that stakeholders can review and instantly edit if needed

Chatmeter's Social post Al generator delivers an authentic message with a human touch, complete with emojis or hashtags. You can edit the text and post in a matter of seconds.



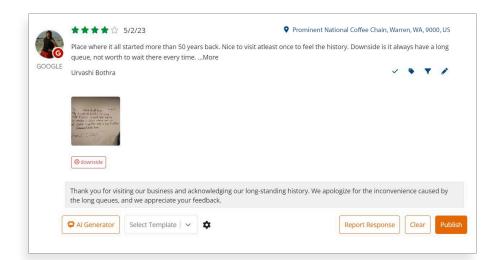
Choose your message type Generate a Message with AI Prominent National Coffee Chain, Warren, WA, 9000, US whether it's a general message, Message Type Message a post announcing an event, or a message about a product Celebrate Independence Day with us! Join us for a fun-Event filled family-friendly evening with fireworks and a or service. Event Date \* Event Time barbeque picnic at the park.  $\bigcirc$ Date: Tuesday July 4 7/4/23 4:00 pm Time: 4:00 PM PLocation: the park Event Description \* Bring your lawn chairs or blankets and grab a spot for the Enter a brief description amazing fireworks show! Don't miss out on the fun, we Family fireworks and barbeque picnic hope to see you there! 🌞 🏂 with the key information you want to convey. **Click Generate** Report Message Cancel

Chatmeter is committed to responsible AI. If the generated response contains inaccuracies simply click on Report Response and our team will use the information to improve our AI model.

## Save time and increase customer satisfaction with Al-generated review response

It's not always easy to create a personalized, intelligent on-brand response to a positive review, but it's even harder to do so for a negative review. With Chatmeter's review response AI generator brands can respond to every review — positive, neutral, or negative — with consistency and authenticity every time.

Click on Al Generator to create a response to a review. Edit the response if needed and then publish.



functionality upgrades have greatly improved our customer engagement approach by allowing us to respond to reviews faster while maintaining a sophisticated, personal touch across over 260 apartment communities. We are thrilled with the results to date and eager to see how Chatmeter continues to use AI to enhance what we can do to deliver an awesome customer experience."

"Chatmeter's generative Al

Jad Dersham, Director of Digital Marketing and Reputation at RAM Partners, an award-winning, full-service real estate management firm

Whether you have 50 or 500+ locations, Chatmeter's Al generator for social posts and review responses will help you stay competitive at the local level, save time and increase employee productivity with intelligent, unique content that will connect with your customers in real-time, at scale.

Learn more about Chatmeter's Al-powered brand intelligence and reputation management.

View a demo to see Chatmeter's AI generator in action.

Click here for a personalized demo. •

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